

Chain IQ Quality Policy

Chain IQ aims to transform non-strategic procurement costs into strategic company value – *“non-core for you, core for us”*. Our vision’s always been to be recognized as the leading global independent indirect procurement service provider. This comes from building an exceptional team of talented thought leaders and an environment where our people can thrive – simply smart.

Our primary commitment to our clients is to meet the objectives and requirements of the customer specifications defined in the client contracts.

We are committed to applying and maintaining the quality management system corresponding to the requirements of ISO 9001:2015 standard.

The Management of Chain IQ is committed to continuously improving the quality management system and associated activities. Chain IQ aims to improve the effectiveness of the quality management system by:

- Delivering tailored high-quality services based on understanding our client’s business and strategy
- Unlocking significant client value derived from the latest procurement technologies.
- Applying the latest risk, sustainability and social responsibility practices strengthening procurement resilience
- Compliance with contractual and statutory requirements
- Striving to achieve total customer satisfaction
- Tracking Key Performance Indicators through internal evaluation and reporting
- Continuous improvement of our quality system to align with customer requirements along with ISO 9001:2015 standard



Marcel Stalder
Group CEO

Member of Group Executive Board